

# hhu.



## Digital on Campus

- Internet on Campus
  - WiFi
- ZIM (Center for Information- & Mediatechnology)
- Most important websites
- E-mail address

# Internet on Campus

- Computers are located in the ZIM, the library, building 25.41
  - Log-in via uni-user-identification (e.g. maxmu123) and your password
- Mobile devices like smartphone, laptop, tablet, ...
  - WiFi is available almost everywhere in campus
  - In big lecture halls overload happens regularly therefore please download slides and course materials beforehand!

WiFi

There are two WiFi networks on campus:

1. HHU-Gast (unencrypted ☹️)
2. eduroam (encrypted 😊)

## HHU-Gast (unencrypted)

- Choose HHU-Gast in your network settings
- Start your browser and go to any website
- Log-in using your uni-user-identification



Mit „HHU-Gast“ verbinden

**hhu** Heinrich Heine  
Universität  
Düsseldorf

Willkommen an der Heinrich-Heine-Universität Düsseldorf

Dieser WLAN Zugang ist nicht sicher,  
bitte nutzen Sie eduroam.  
Schalten sie eigene WLAN Hotspots aus!

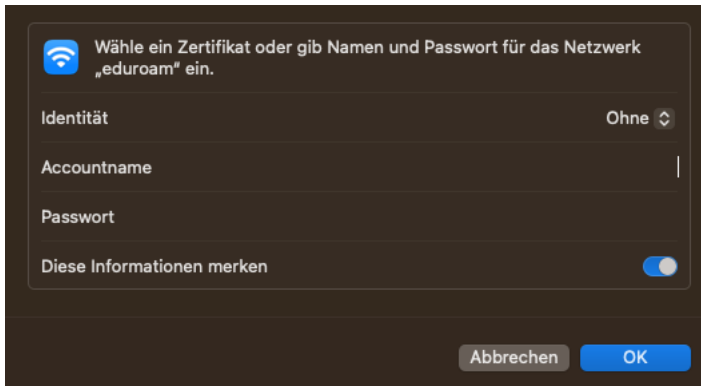
Ich akzeptiere die [Datenschutzerklärung](#)

**Anmelden**

arubawlan.hhu.de Abbrechen

## eduroam (encrypted)

- Choose eduroam in your network settings
- Log-in using your uni-user-identification



May look like the examples above. You can find detailed informations [here](#).



**ZIM**  
(Center for Information- and Mediatechnology)

## General Information

- Central operating unit of the Heinrich Heine University
- Service and competence centre for all aspects of digital information supply and processing, digital communication and the use of digital media
- Most important systems:
  - Responsible for the university's data and communication networks
  - Provides server and storage infrastructure
  - Provides basis services such as e-mail, video conferencing, data exchange services and web services.

## Services

### Accounts & Help

Information on university username, contact point for enquiries & problems, etc.

### Software

Software portal and information on the acquisition of software

### IT security

Reporting of security incidents, protection for terminals, etc.

### Teaching Support & Multimedia

ILIAS, eLearning guidance, lecture recordings, etc.

### Research-support

High-Performance Computing and Research Data Management

### Management-applications

Course catalogue, student portal, etc.

### Tools for All

Mass applications for all HHU members

### Calculate & Save

Server hosting, client management, cloud services, etc.

### Nets

External internet connection, WLAN, virtual networks, VPN, telephony, etc.

## Service Catalogue

## Most Important Services

- Helpdesk–First Level Support
  - Supports problems with unicode, mail address, internet connection, etc.
- Software
  - The ZIM offers software licenses (e.g. Microsoft Office 365, Citavi) at low price, some also free of charge
- VPN–Client
  - Access to HHU networks from home or anywhere else
  - Access to services that are otherwise only available when you are on campus

## Most Important Websites

## ■ HIS-LSF

- Application to courses and course overview
- See separate slides regarding how to apply for your courses

## ■ Ilias

- Once you have registered for your courses, a course folder will appear on your Ilias dashboard.
- Professors and tutors upload all course materials to this folder

## ■ Students' portal

- On this page you can register for your exams and view your grades for exams, project work, etc.

## ■ DigStu

- Everything that is outside the professional organization happens here, e.g. certificates, payment information, etc.





E-mail address

## Roundcube Webmail

- All members of the university receive - automatically or upon request - an e-mail address
- Log-in using your uni-user-identification
- You are obliged to check your e-mails regularly
- Any information sent to your university mail-address is deemed as received!



	<input type="text" value="Benutzername"/>
	<input type="password" value="Passwort"/>
<input type="button" value="ANMELDEN"/>	

Roundcube Webmail · [Support](#)



## Webmail-Programms

- Of course, the university e-mail can be accessed with all common e-mail programs (Outlook, Thunderbird, etc.)
- The [user manual](#) (German only) contains all necessary information to configure a mail program to access the university mailbox and to send e-mails with the university address - using the protocols IMAP or SMTP with or without SSL
- A short tutorial on how to integrate Roundcube mail into the usual e-mail addresses can be found [here](#)

